

# Teledentistry Medical Certificates Policy

Where appropriate, we can provide a medical certificate for your employer or educational institution in relation to a current illness or injury. We suggest that certificates for other purposes (e.g. medico-legal matters, disability pensions etc.) are best provided by the dental practitioner involved in your clinical dental care.

Important points to note:

- Certificates are provided at the doctor's discretion, following a video consultation
- Your certificate will be emailed to you in PDF format following your consultation
- Your employer may or may not accept the certificate
- Certificates can not be provided retrospectively i.e. to cover days off work which occurred prior to your consultation
- Certificates will not be issued for chronic or complex oral health issues e.g. work related injuries, chronic craniofacial pain or general medical issues that would normally require GP medical doctor assessment

Absenteeism from work and frequent requests for certificates raise concern for undiagnosed chronic health issues. Where repeated requests for medical certificates have been received, we may advise that you would benefit from the continuity of care that can only be provided by your general dental or medical practitioner and may direct you to your GP for an in-person consultation.

It is not our intention to attempt to replace the vital role of your general practitioner in your care. We hope you will share our vision of having us supplement your care at times when you are unable to access your GP within an acceptable time frame for whatever reason.

*Last updated 14 July 2020*