

Teledentistry Personal Information Policy

PERSONAL REGISTRATION

You will be asked to provide your contact and health details with the Australian Dental Foundation. The information we collect from you helps our dental professionals assess, diagnose, offer professional oral health advice, provide an e-prescription or indicative treatment plan and estimate, and organise appropriate health professional referrals. The more information we have from you about your total health status, the better the quality of service and advice we can provide you. You will be required to update these details each time you use the Australian Dental Foundation tele-Dental service.

These forms take approximately 4-15 minutes to complete, depending on the complexity of your medical history and current concern.

PERSONAL CONTACT DETAILS

It's a requirement of law for your true identity to be supplied in order to provide professional medical advice, medical referrals and/or medical prescriptions. These details authenticate your identity and ensure we connect the right information with the right person for each and every teledentistry consult. Regrettably we cannot conduct a teledentistry consult with you without this information. If you wish to discuss this further, please contact us

MEDICAL HISTORY FORM

This is a standard form used in all dental practice settings. We require to know about your overall health status, any medications or supplements you may be taking, and operations you've had, any allergies or adverse health events in your past. There is a strong connection between the mouth and the health of the rest of your body. We place the highest importance on your continued wellbeing by ensuring any advice, prescriptions, treatment plans or referrals we may provide you don't adversely impact on your current health situation.

We require this form to be updated by you every time you use our service.

CURRENT CONCERN FORM

To help us be best prepared for your consult, we need to know the purpose for your enquiry. The more detailed information you can provide us, including photos and radiographs (x-rays), the better the advice and help we can give you. The form is structured to lead you through a diagnostic process, simply and quickly. Have your phone camera on hand to upload pictures of all relevant information.

We require this form to be updated by you every time you use our service.

INTERNET BROWSER

Our teledental consults work best through either the [Google Chrome](#) (recommended), [Firefox](#), Apple Safari and Microsoft Edge internet browsers. Please download either [Chrome](#) or [Firefox](#) via the hyperlinks to the smart device you will use, *before* your scheduled Australian Dental Foundation consult appointment.

An NBN or 4G internet connection is strongly recommended to ensure internet efficiency during your consult, please close all other applications on your device, prior to starting.

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